



Lutheran Community Care has been delivering a range of quality support and advocacy services to poor and marginalised people, strengthening families and building caring communities in South Australia since 1970. Lutheran Community Care is the community service agency of the SA/NT District of the Lutheran Church of Australia and therefore works in partnership with, and on behalf of, local congregations.

### **Vision**

That God is calling Lutheran Community Care to build a strong servant community.

### **Mission**

Lutheran Community Care shares the love of Christ by providing community services and by assisting others to build strong caring communities.

### **Values**

Lutheran Community Care as a ministry of the Lutheran Church of Australia SA/NT:

- Recognises that all individuals are created in God's image and have an inherent right to be treated with respect, dignity and compassion
- Believes in developing the capacity of people and communities by serving the poor with education, encouragement and support to make positive life choices.
- Recognises its unique opportunity for building a society where all individuals are treated with respect, dignity and compassion
- Provides services with integrity and professionalism
- Speaks with a courageous voice against injustice and oppression
- Lives and demonstrates faith active in love and in doing so covers each ministry in prayer

### **Responsibilities of all staff**

- To be an active member of the staff team which upholds the Christian ethos of Lutheran Community Care as outlined by in the vision, mission and values statements.
- To facilitate the effective functioning of relevant programs by working within the established policies, principles practices and procedures of Lutheran Community Care.
- To assist in the establishment and maintenance of safe working conditions by cooperating with Occupation Health and Safety guidelines.
- Accept responsibilities within the Organisational Framework
- To liaise and work with other Lutheran Community Care staff
- To ensure that the activities of the program uphold Lutheran Community Care policies, principles and practices
- Advise the program manager of emerging issues and critical incidents that may impact upon the growth, stability and sustainability of the relevant program/work area(s).
- Actively participate in regular team meetings
- Participate in effective and appropriate communication between other team members and staff
- Contribute to the delivery of high quality services
- Work within established or negotiated financial and time constraints
- Participate in service/task related activities and networks following negotiation with program manager
- Maintain records of activities as required for accountability purposes.
- To report regularly to program manager